

Plant Protection Program™

Your landscape is a significant investment. Like any living investment, trees, shrubs, and perennial plants require ongoing care to establish healthy root systems and thrive long after installation.

The LMG Plant Protection Program™ is designed to protect your investment through professional monitoring, maintenance recommendations, and replacement coverage while your landscape becomes established.

Program Benefits

Customers enrolled in the Plant Protection Program receive:

- Scheduled landscape health inspections by Landscape Management Group.
- Professional monitoring of newly installed trees, shrubs, and perennial plants.
- Fertilization recommendations and applications as outlined in the maintenance agreement.
- Monitoring for insect and disease activity.
- Watering guidance and seasonal care recommendations.
- Priority service for any plant health concerns.
- Limited plant replacement coverage for qualifying plant material.

Plant Replacement Coverage

Landscape Management Group will determine, in its sole professional judgment, whether plant material requires:

- Continued monitoring
- Corrective treatment
- Pruning or maintenance recommendations
- Replacement

Transplant stress, seasonal discoloration, temporary leaf drop, partial dieback, slow establishment, or delayed growth are normal characteristics of newly installed plant material and do not alone qualify for replacement.

If replacement is approved:

- Replacement is limited to one (1) replacement per qualifying plant.
- Replacement timing will be determined by Landscape Management Group based on seasonal planting conditions and product availability.
- Replacement plants will be of similar species and comparable nursery grade.
- Exact cultivar, size, maturity, or appearance cannot be guaranteed.
- Replacement plants are not covered under any subsequent replacement program.
- No cash refunds or credits will be issued.

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Customer Responsibilities

To maintain coverage, the property owner agrees to:

- Maintain continuous enrollment in the Plant Protection Program.
- Allow Landscape Management Group reasonable access to inspect the property.
- Notify Landscape Management Group promptly of any plant health concerns before removing or replacing plant material.
- Follow watering recommendations provided by Landscape Management Group between scheduled visits.
- Avoid allowing third parties to perform treatments that could negatively impact plant health without notifying Landscape Management Group.

Coverage Exclusions

Replacement coverage does not apply to damage or decline caused by:

- Improper watering or irrigation failure.
- Overwatering or poor drainage.
- Animal damage, including deer, rabbits, rodents, pets, or wildlife.
- Lawn equipment or mechanical damage.
- Herbicides, pesticides, fertilizers, or chemicals applied by others.
- Construction activity or soil disturbance.
- Vandalism.
- Lightning, hail, flooding, drought, wind, excessive heat, severe freezes, or other Acts of God.
- Plant relocation after installation.
- Customer-requested installation in unsuitable growing conditions.
- Plants excluded from coverage, including annual flowers, tropical plants, bulbs, seasonal color, sod, seed, or perennials installed in containers smaller than one (1) gallon.

Landscape Management Group reserves the right to deny replacement when plant decline results from circumstances beyond our reasonable control.

Program Eligibility

Coverage begins upon enrollment and remains active only while the Plant Protection Program remains in good standing.

Cancellation of the Plant Protection Program immediately terminates all replacement coverage for installed plant material.

Landscape Management Group reserves the right to modify inspection schedules and maintenance procedures as necessary to provide the highest level of professional care.